

ABSTRACT

The system and method are directed to an improved calling procedure. In a preferred embodiment, instead of dialing telephone numbers, callers enter mnemonic, alphanumeric "phone addresses" (PA's). PA's may be entered using methods such as telephone keypad entry, keyboard entry, voice input, and handwriting input. A reference table, such as a database, lookup table, or the like, associates these phone addresses with actual telephone numbers. Accordingly, when caller enters a PA, the system connects the caller to the corresponding telephone number. In one embodiment, restrictions may be put into place whereby a caller must fulfill certain requirements, such as physical location or personal identity, to be connected to the corresponding telephone number. Additionally, in another embodiment, two or more parties may share the same PA. If a caller enters such a PA, the system acts in order to determine which of the parties who share that PA the caller wishes and/or is entitled to reach.